

eRecoveries Refund Claim**Form Your Details:**

eRecoveries Ref:

Name:

Surname:

Address:

City:

Country:

Postal Code:

Phone number:

Mobile number:

Payment Details:

Date of Payment:

Amount: £

Reason for refund *:

Refund Options: EFT:

Account Name:

IBAN:

 Credit Card: (Only available to those who paid via Credit card)

eRecoveries Refund Claim Form

Refund Policy

Should any person believe that they are entitled to a refund of monies paid to eRecoveries for any reason, the following policy will apply.

- Applications for refunds will only be considered for three calendar months after the date of receipt by eRecoveries;
- Refunds will be made to the person making the payment
- Any refund made will incur an administrative charge of the lower of 10% of Amount of Refund requested or £12.00 inclusive of VAT unless the receipt is due to an error by eRecoveries in which case no charge will be applied;
- Once a refund is made, eRecoveries and its client will be released from any further claims in relation to overpayments by the recipient of the refund.

For further information, please contact our Administration Manager (0808) 275 0708.

- I apply for a refund of monies paid to eRecoveries.
- I understand that an administrative charge of the lower of 10% of amount of Refund requested or £12.00 inclusive of VAT will be applied by eRecoveries unless the receipt is due to an error by eRecoveries in which case no charge will be applied.
- I confirm that on receipt of the amount of refund requested less the administrative charge, I release eRecoveries and its client from all claims or complaints in relation to the matter for which the refund is made.

Please email this form to Email: accounts@eRecoveries.co.uk.

Please allow up to 10 business days for your transaction to process.